

HOT WATER PLAN

EQUIPMENT



PLAN C INCLUDES:

- One precision tune-up
- 24/7 emergency service
- 2-hour response window

During your water heaters 11-point tune-up, our technicians perform the following to ensure your equipment is properly maintained and running at peak efficiency:

- Clean heat exchanger
- Inspect fresh air intake (if applicable)
- Replace oil filter, pump strainer & nozzle
- Check burner fan
- · Check main burner
- Clean & inspect cad-cell eye
- Start & test burner
- Check pump pressure
- Check all burner safety controls

- Conduct full combustion and efficiency test and provide test documentation
- Check anod rod



GENERAL CONDITIONS & TERMS

- 1. The equipment covered by this Plan is subject to our inspection and approval. At our option the inspection may be waived.

 Any repairs required to initially put equipment in acceptable condition will be charged separately.
- 2. If payment is beyond credit terms, Economy Fuel may terminate the Plan and bill customer for all materials and labor received as a result of this Plan.
- 3. Regular servicing hours are from 7:30 AM to 4:00 PM, Monday through Friday.
- 4. Emergency service is available 24 hours a day, 365 days a year.
- 5. Non-emergency calls after regular working hours will be charged at the prevailing rates.
- 6. Maintenance needed beyond the limits of state oil burner licensing will not be covered.
- 7. Economy Fuel is not responsible for the discovery or removal of asbestos or other hazardous materials.
- 8. It is the homeowner's responsibility to contact Economy Fuel at the time they receive or renew their contract to set up the tune-up appointment. Economy Fuel will not credit or prorate any tune-up not conducted.
- 9. This Plan is for residential heating systems only.
- 10. This Plan does not cover underground or above ground oil lines.
- 11. Concealed or buried parts, pipes, and wiring are not covered.
- 12. This Plan does not cover frozen oil lines, gelled oil tanks, or water and sludge in the tanks.
- 13. Anti-freeze is a deterrent to prevent heating pipes from freezing, but is not a guaranteed preventative measure. There is no protection plan coverage to replace or replenish antifreeze in the system, nor the repairs of damage to the heating system, pipes, baseboards, radiators, or hydro coils.
- 14. This Plan does not cover parts or labor required as a result of acts of God, fire damage, flooding, damage due to frozen pipes or water, fuel run-outs, failure to check water level of boiler, low water cut off, power failure, and flushing of the system. Economy Fuel will not be liable for damages that occur from lack of heat due to negligence by the owner or owner's agent from not properly checking an occupied or unoccupied property.
- 15. There shall be no liability for any reason on the part of Economy Fuel for work done by another party, unless such party is authorized in writing by Economy Fuel to perform such work.
- 16. Economy Fuel reserves the right to modify this Plan as to price or other terms and conditions effective on the anniversary date. The length of this Plan is one year and will automatically be renewed at that time unless we are notified of cancellation in writing 30 days prior.
- 17. This Plan does not cover the repair or replacement of obsolete parts that are not available from regular supply sources.
- 18. Work performed on non covered parts will be billed at prevailing repair rates.
- 19. MAINTENANCE PLANS ARE NONREFUNDABLE.

PLEASE NOTE:

Maintenance Plans are for a one-year period and we will automatically bill each year in time to secure uninterrupted coverage. IT IS THE CUSTOMER'S RESPONSIBILITY TO CALL OUR OFFICE AND MAKE AN APPOINTMENT TO RECEIVE THE TUNE-UP WITHIN THE PLAN PERIOD.

Signing up for any of our Service Plans is easy! Simply call us at 203.367.7064 to get started today.